

Welcome to Adora
Stay ahead of the curve

Your Elective Egg Freezing Orientation





The basics.

Personal details

Patients need to provide full name, DOB, mobile number and email address for ID purposes and for the nursing and admin teams to contact each patient as required.

During your treatment cycle the nurses will be in contact via SMS with instructions any invoices or accounts information will generally be sent via email.

BPoint registration and how it works

All payments throughout your cycle are completed via BPoint. This is a secure, online payment system run through CBA.

All invoices can be paid online via the following link:

<https://www.bpoint.com.au/pay/adorafertilitynsw>

Patients can register via the following link:

<https://www.bpoint.com.au/pay/adorafertilitynsw/register>

The importance of a valid referral

A referral is a letter from your GP or specialist which includes your full name, DOB and clinical information and is addressed to a specialist or clinic that specialises in the exact reason for referral - for example, a fertility specialist.

Everyone requires a referral to be eligible for Medicare to cover certain treatment costs.

A referral from a GP is valid for 12 months and a specialist referral is valid for 3 months. You will require a new referral once your initial referral expires or if you change specialists. Referrals must be valid throughout your entire treatment cycle and for at least one month at the end of your cycle.

It is your responsibility to ensure you have a valid referral throughout the entirety of your treatment cycle: if you do

not have a valid referral at the time of an appointment or procedure you will be required to pay the invoice out of pocket.

An ART treatment cycle starts on either:

- The day your patient starts treatment with superovulatory drugs or
- If superovulatory drugs aren't given, then day one of your patient's menstrual cycle.

An ART treatment cycle ends:

No more than 30 days after the treatment cycle starts.

IVF Item Numbers - Egg Freeze

What is covered by Medicare on your behalf?

Generally, Elective Egg Freezing is not covered by Medicare, however, if your cycle is covered by Medicare as determined by your Fertility Specialist, the normal Medicare item numbers will be applied to you.

The following MBS items are global items:

13200
13201
13202
13203
13206
13218

The initial cycle fee of \$4000 is payable on the day of your nurse chat for your initial cycle and on the day 1 for any subsequent cycle. The fee for a subsequent cycle is \$3200.

Please note: Day Surgery and Anaesthetist fees are charged separately and will be quoted at the time separately. Please call the Day Surgery on 02 8302 1170 for an indicative quote.

Medication fees

Your cycle may include medications to assist you achieve the best possible outcome. If your cycle is covered by Medicare, most medications are covered on the PBS. If not, your medications will be payable out of pocket through the pharmacy, not Adora Fertility. Your medications are prescribed by your treating specialist.

Medications approximately \$1,500.

Ongoing Storage Fees

Annual Storage Fees: To ensure the continuation of storage of your gametes, an annual storage fee of \$600 will be due 12 months after your initial freeze.

Day surgery and Anaesthetist fees

Egg Collection: The Anaesthetist fees are payable prior to this procedure, the Anaesthetist will either contact you the day before or on the day of your procedure.

Upon arrival at the Day Hospital for your egg collection, your admission fees will be payable. Both these fees are separate to Adora Fertility and paid directly as per quoted by the providers.

If the treatment cycle is cancelled prior to reaching egg collection, a private cancellation fee equivalent to the amount that would ordinarily be covered by Medicare will be payable out of pocket, unless the cycle is cancelled for social reasons and then a cycle cancellation fee of 50% of the cycle fee is payable.

Medical Records Request/Transfer

If at any time you wish to obtain a copy of your Medical records there is a request form to complete prior to our request being processed. The fee of \$58 per person is to be able to obtain full records which includes all pathology tests completed at Adora Fertility, ART cycle monitoring and embryology reports from cycles. If you require the records to be sent via Express Post, and additional fee of \$15.95 is payable.

Day 1 - what to do

During your nurse chat, the nursing team will inform you of what you need to do on Day 1 of your period, but to recap, you will need to email the nurses initially and then ensure you have made your prepayment for your cycle recap:

If at any time you have any queries regarding paying for your treatment at Adora please contact the accounts department on IVFaccounts@healius.com.au

PRIVATE CYCLE FEES FOR NON-MEDICARE ELIGIBLE PATIENTS

Treatments	Payment Amount	Payment Due
Elective Egg Freeze		
Initial Cycle	\$4000	On the day of your nurse chat / prior to your Day 1
Subsequent Cycle	\$3200	On the day of your nurse chat / prior to your Day 1
Medication costs vary per cycle	Discussed with doctor	At time of medication collection
Annual Egg Cyrostorage	\$600	12 month anniversary of your freeze

DAY SURGERY AND ANAESTHETIST FEES WILL APPLY SEPARATELY TO ADORA FERTILITY.



